



The Company "I.S.P.A. GROUP Spa", operating in the field of Die-Casting for third parties, signs, through its Board of Directors, the commitment to the implementation of the Quality and Environment Policy according to the points listed below.

- The main aim of our company is the full satisfaction of every single customer, who has chosen I.S.P.A. GROUP Spa as partner, through an activity that also ensures the protection of the environment from negative impacts.
- Based on the constant technological evolution and the continuous increase of the qualitative demands of the market, being chosen and appreciated by its customers means to excel in efficiency, quality, price, reliability, service, image.
- To achieve these goals, I.S.P.A. GROUP Spa aims to promote and support the following activities:
 - Application and development in its organization of the Quality System implemented in accordance with the UNI EN ISO 9001: 2015, UNI EN ISO 14001:2015 and the related standards; with particular attention to the principle of risk-based-thinking, that is, trying to identify and analyze the main factors that could compromise the achievement of the objectives.
 - Confirmation of the QUALITY ASSURANCE service within its organization under the authority of the DIRECTORS, in order to ensure the management of the Quality Program and to implement preventive controls that minimize adverse effects and maximize the opportunities highlighted by identified internal and external risk factors.
 - contributing to sustainability by adopting a product life cycle perspective and managing its environmental responsibilities by ensuring regulatory compliance obligations are met.
 - The involvement of company staff at all levels in the application and constructive development of the adopted Quality System.
 - Extension of Quality and Environment training not only within the company but also outside, among suppliers and participating companies;
 - Extension of information and links in all business sectors for the realization of products that fully match the technological expectations of the customer;
 - Promotion of continuous improvement related to the effectiveness of the Quality and Environment System and therefore of the reliability of the Company;
 - Protection of one's own and others' health, as an instrument for the full recognition of the dignity of the person so that every single worker can find in the working environment his own dimension in order to operate in safety and serenity.
 - Ensure that customers have their own technical, productive and qualitative support, as well as the deliveries management, even where external factors may be of particular general impact.
- The Board of Directors decides to establish, in agreement with MANAGEMENT and QUALITY ASSURANCE, a series of annual objectives for Quality and Environment, defined in the form of parametric targets, which the organization must aim to so as to confirm the correct implementation of the Quality and Environment System and its development; these targets will be formalized in a document signed each year by the Board of Directors and verified during the Review of the Management.
- The Board of Directors provides that this declaration and the annual objectives for Quality and Environment have to be made known to all employees of the Company, through billboards and appropriate explanation.

Only the complete commitment of every sector manager and every employee of the Company will allow us to achieve the objectives set, which are the premise for the continuity and growth of our Company.

Polaveno, 15th January 2024

Board of Directors

CEO

Giovanni Tanghetti